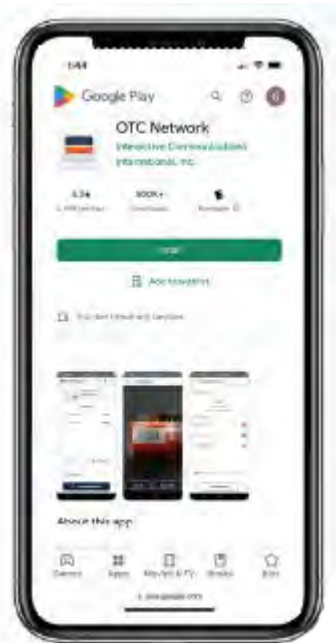


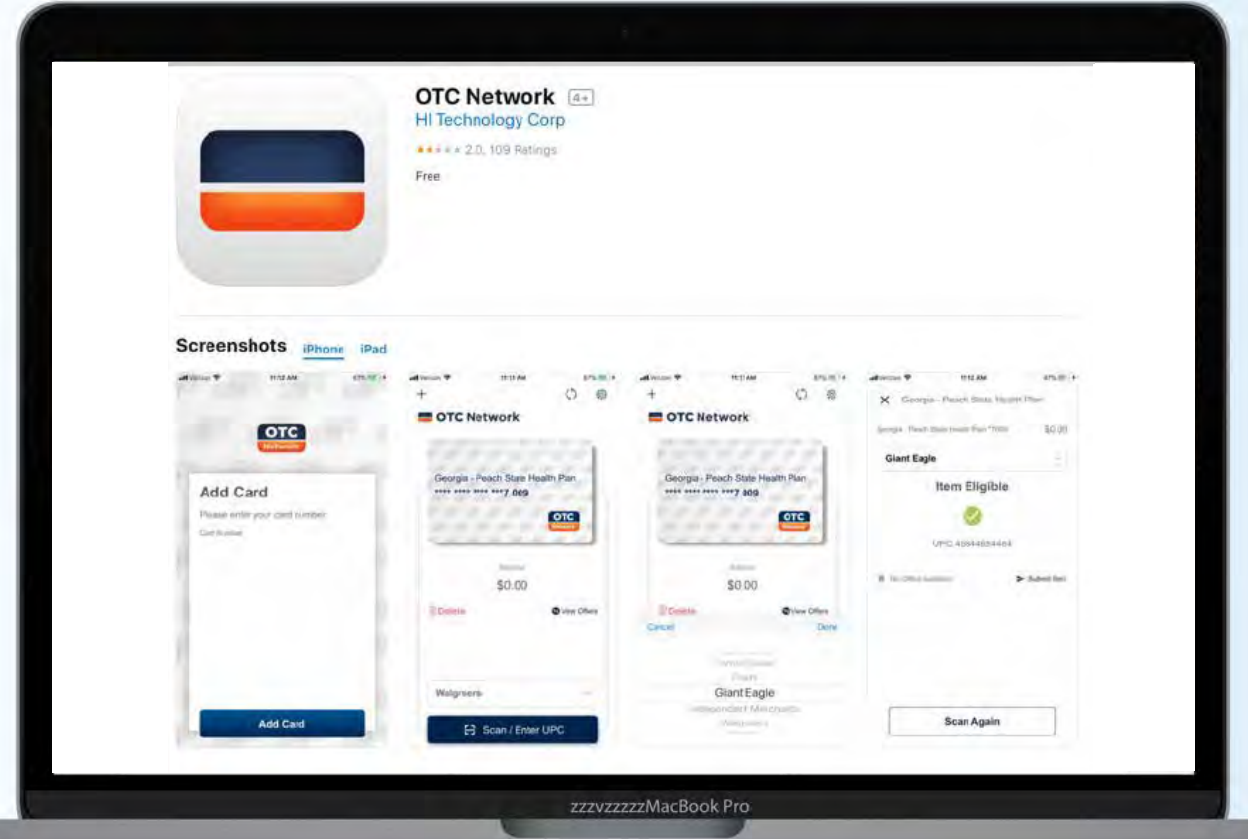
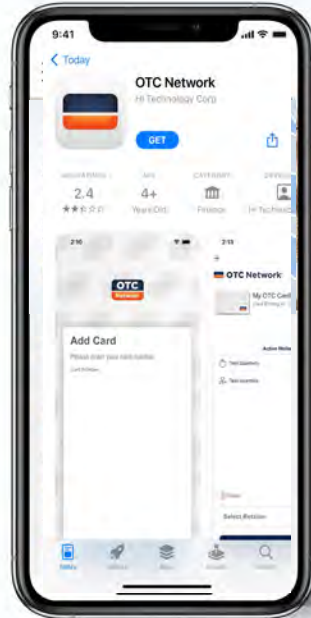
OTC Network[®] Mobile App User Guide

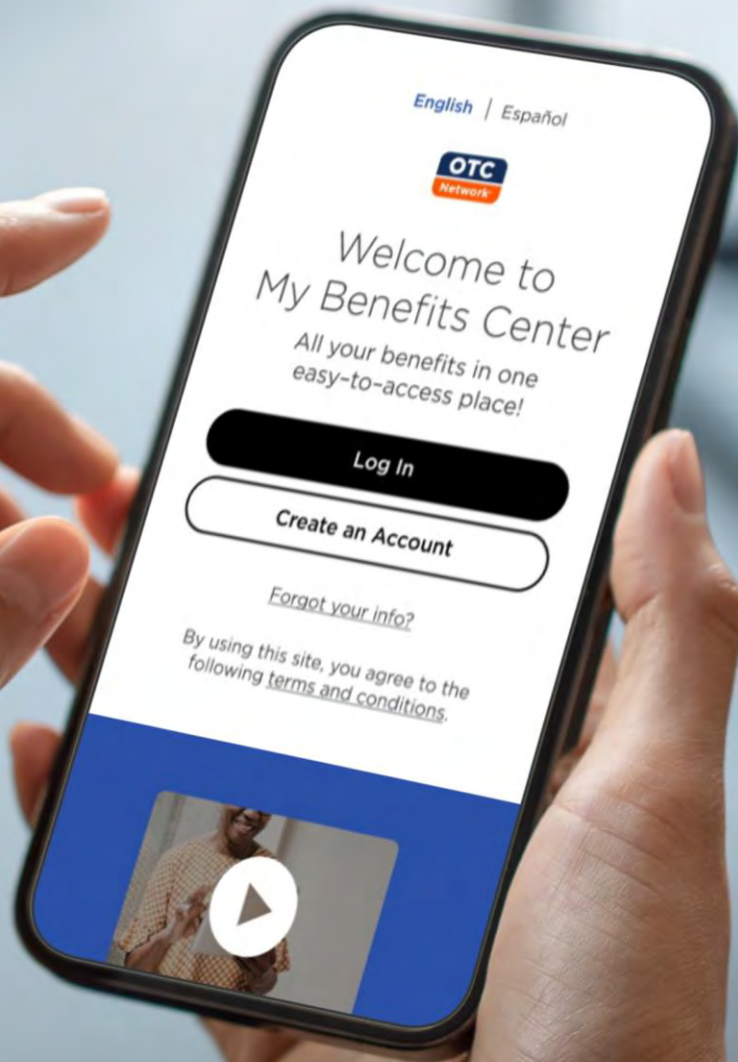
- ❖ The OTC Network[®] Mobile App allows you to keep track of your balance and easily find eligible items and discounts when shopping at participating retailers.
- ❖ The app is right at your fingertips, 24 hours a day, seven days a week.



DOWNLOAD THE APP

Visit the **App Store** or **GooglePlay** and search OTC Network to download the latest version of the OTC Network Mobile App.





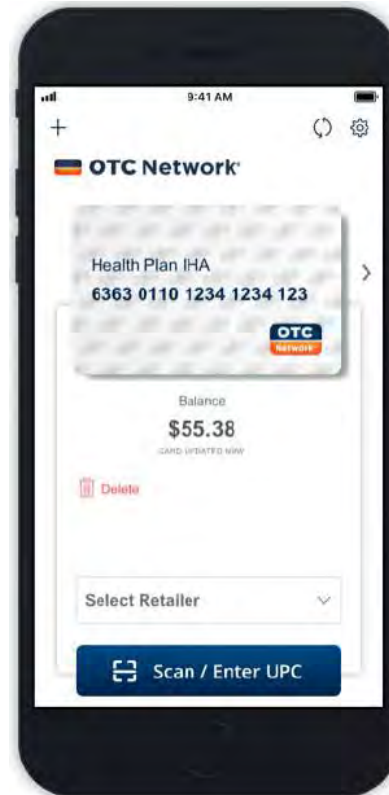
How to use the app

- Once downloaded, use the app to create an account
First-time users must create an account
Or, existing members can simply log in
- Add your 19-digit Care Card number and last four digits of your member ID to get started with creating your account.



SELECT A RETAILER

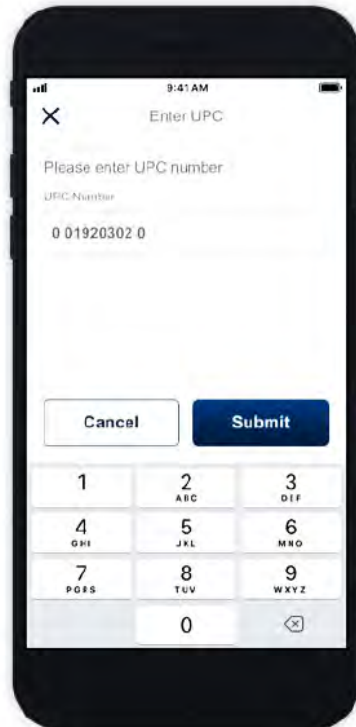
Once your card number and last four digits of your member ID card have been added, you can view your OTC card balance, "Select a Retailer," and start scanning products.



Scan or enter UPCs

Use your smartphone to pay for OTC Network items. You will need to allow access to your phone's camera.

Or, you can manually enter the products' universal product code (UPC) by selecting "Enter UPC."



'How to' manage benefits

access OTC tutorials from the app log in page.

English | Español

OTC Network

Welcome to My Benefits Center

All your benefits in one easy-to-access place!

[Log In](#)

[Create an Account](#)

[Forgot your info?](#)

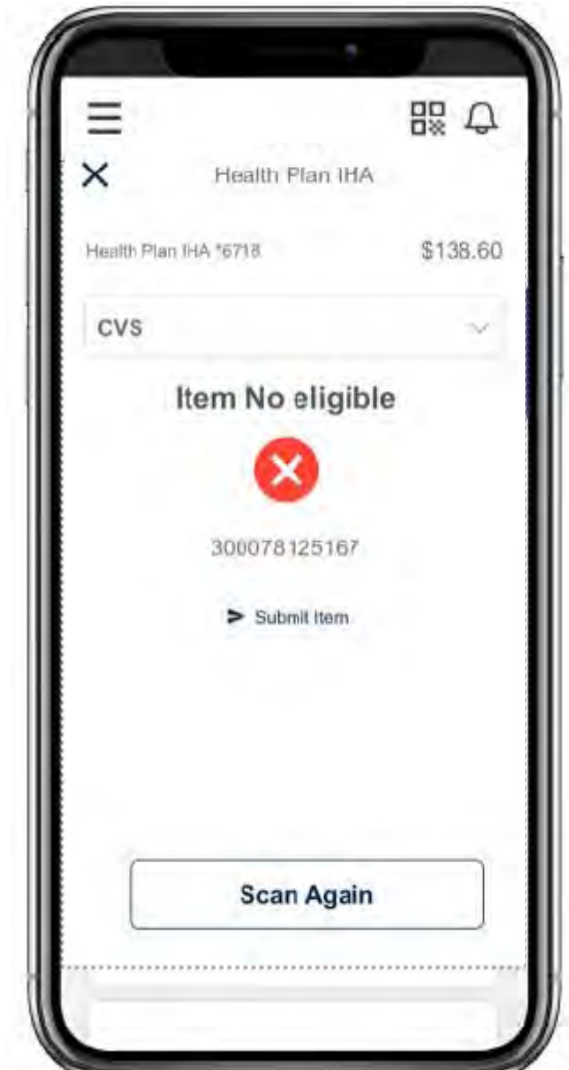
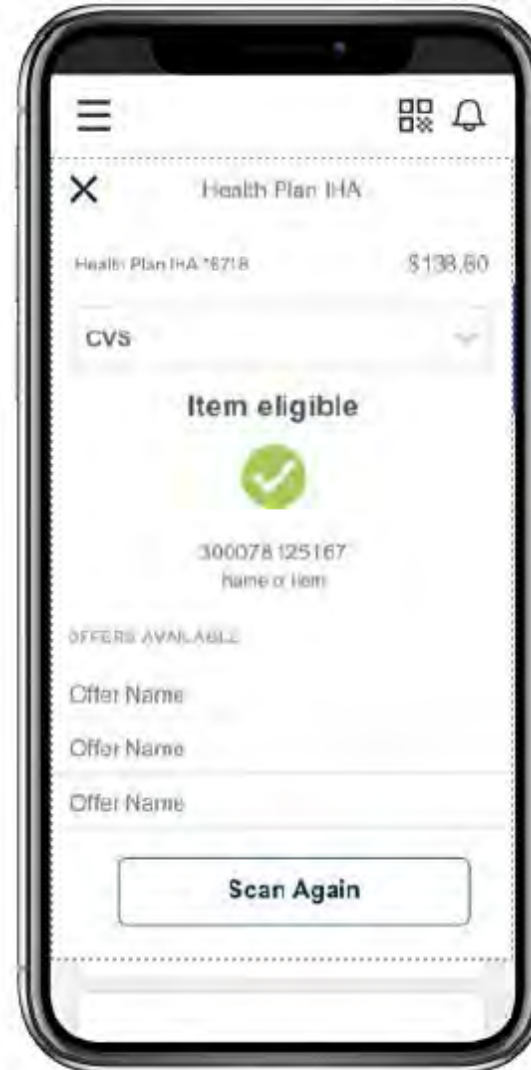
By using this site, you agree to the following [terms and conditions](#).

How to Use Your Card
Use your card in store or online to get the most out of your benefits and save on essentials for your healthy lifestyle.

Where to Shop
Sign in to your Benefit Center to see what you can spend your benefits on, and identify participating retailers.

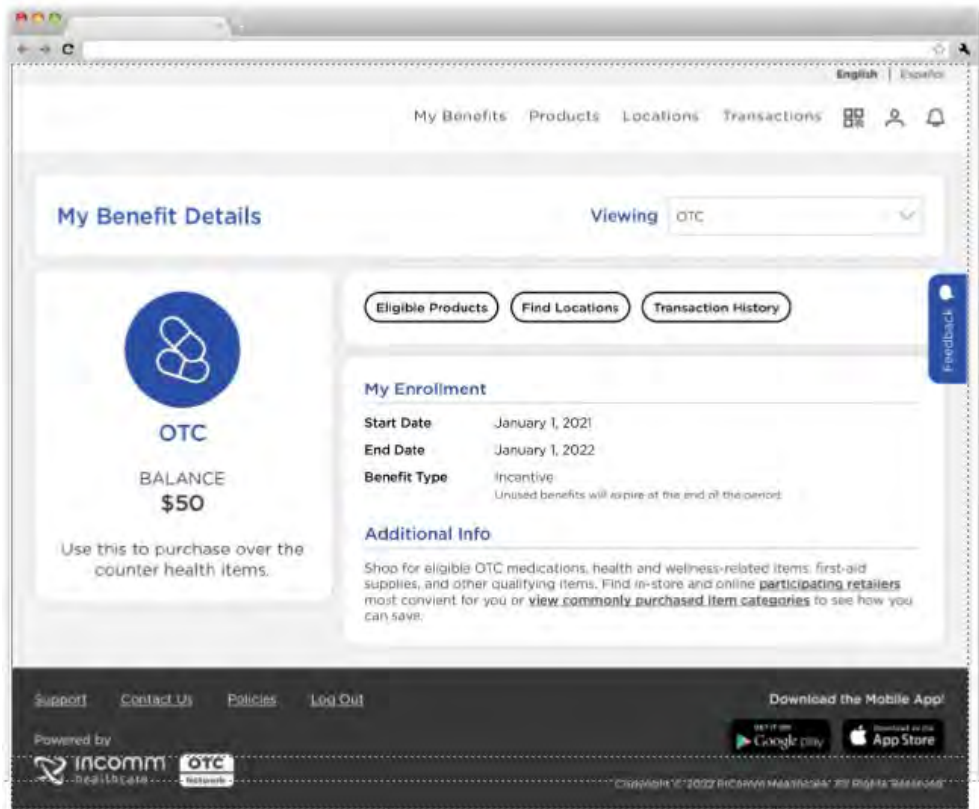
The New Benefit Center
The new Benefit Center platform gives you a streamlined overview of your benefits, all in one place.

PRODUCT ELIGIBILITY. Once the item is scanned or the UPC is entered, the eligibility of the item is displayed. To scan another item, select "Scan Again" and repeat the process.



My Benefit Details.

Use the My Benefit portal to view your OTC balance, search eligible items or find participating retailers near you or available online. If the scanned/entered item is discounted, the savings will be displayed.



Please note: Similar to shopping at a participating retail location, sales tax will apply. Not all retailers offer discounts. Screenshots are used for reference only and may not depict your exact experience.

My Benefits Center

Review or update account information

The desktop interface features a top navigation bar with links for "My Benefits", "Products", "Locations", and "Transactions", along with icons for a grid, user profile, and notifications. The main content area is divided into three sections: "My Account", "My Information", and "My Benefits".

My Account

Get an overview of your contact info, health plan, and benefit list, or change your password.
[Change Password](#)

My Information

| | |
|----------------------|---------------------------------------|
| Health Plan | Newhealth Plus |
| Program | Care4All Program |
| Name | Sample A. Sample |
| Address | 400 Sample St., Kansas City, MO 66421 |
| Account Email | sasample@gmail.com |

My Benefits

OTC Dental Vision

Footer: Support, Contact Us, Policies, Log Out, Download the Mobile App! (Google Play, App Store), Powered by Incomm healthcare and OTC Network. Copyright © 2022 InComm Healthcare. All Rights Reserved.

The mobile app interface mirrors the desktop version but is optimized for a smaller screen. It includes a hamburger menu on the top left and a feedback button on the right. The "My Account" section is prominent, followed by "My Information" and "My Benefits".

My Account

Get an overview of your contact info, health plan, and benefit list, or change your password.
[Change Password](#)

My Information

Health Plan
Newhealth Plus

Program
Care4All Program

Name
Sample A. Sample

Address
400 Sample St.
Kansas City, MO 66421

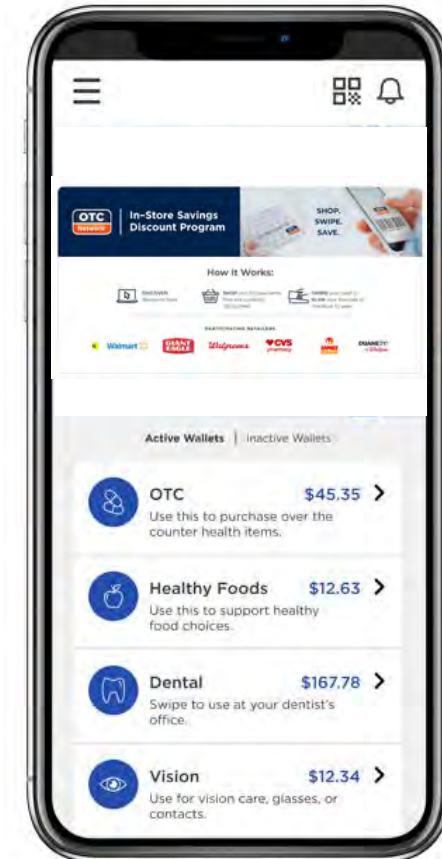
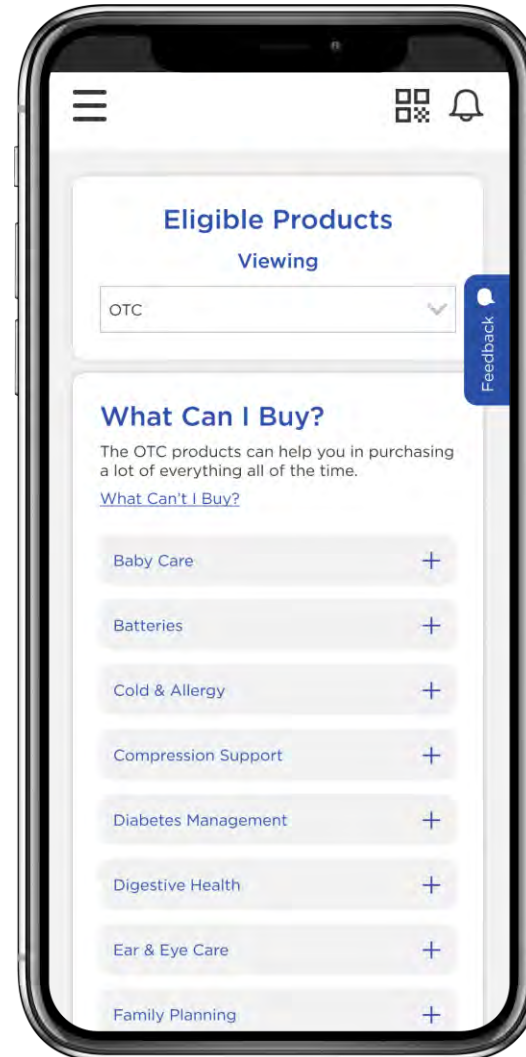
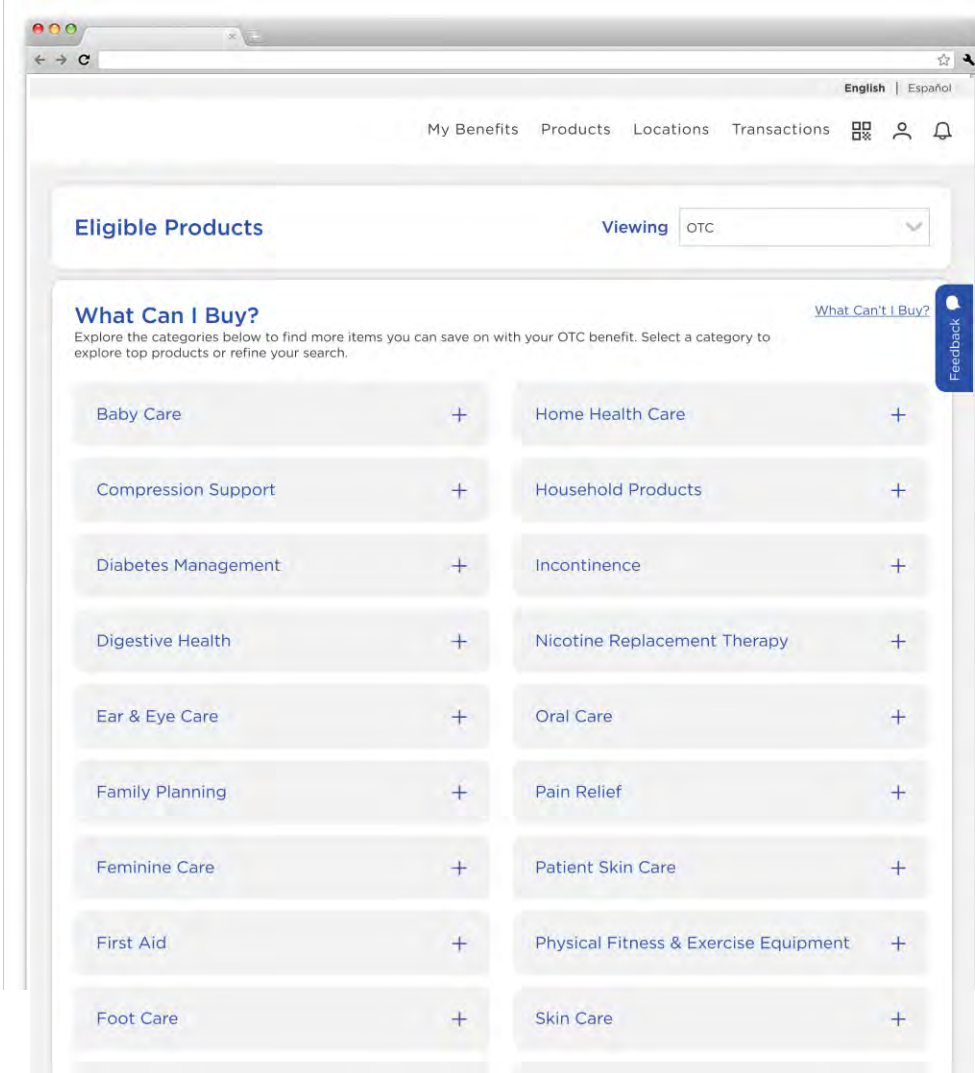
Email
sasample@gmail.com

My Benefits

Vision \$12.34 >

My Benefits Center

Check eligible products by categories and find savings with your OTC benefit.



View available discount offers, at www.myotcoffers.com.

My Benefits Center

Review your transaction history.

The desktop view shows a web browser window with the following layout:

- Language selector: English | Español
- Navigation: My Benefits, Products, Locations, Transactions
- Section: Transaction History
- Filter Dates: Last 30 Days
- Looking for Something Else? (FAQ)
- Summary: Last 30 Days, 1 - 36 of 181 results
- Table for Today's transactions:

| | Description | Amount | Balance |
|----------|--|----------|--------------------|
| 8:16 PM | Purchase -- CVS [Example of Pending Transaction] <small>Card ending in 1234</small> | -\$60.00 | Processing |
| 7:57 PM | Purchase -- Walmart Brookside <small>Card ending in 1234</small> | -\$40.00 | Processing |
| 7:30 PM | Purchase -- MODOT [Example of completed transaction] <small>Card ending in 1234</small> | -\$5.00 | |
| 6:50 PM | [Legacy Wallet Visit Example] <small>Card ending in 1234</small> | -\$15.00 | \$50.00 remaining |
| 12:00 AM | [Period] Benefit Load -- Effective Date [Reward Name] Load <small>Card ending in 1234</small> | +\$50.00 | \$80.00 remaining |
| 12:00 AM | [Period] Benefit Load -- Effective Date [Reward Name] Load <small>Card ending in 1234</small> | +\$25.00 | \$125.00 remaining |

Below the table, there is a section for May 31 with a table header:

| Time | Description | Amount | Status |
|------|------------------------------------|-----------|--------|
| | <small>Card ending in 1234</small> | -\$000.00 | |

The mobile view shows a smartphone screen with the following layout:

- Navigation: Menu, Grid, Notifications
- Section: Transaction History
- Filter Dates: Last 30 Days
- Summary: Last 7 Days, 1 - 10 of 181 results
- Section: Today

| | | |
|---------------|---|-----------|
| Time | Processing | |
| Retailer | | -\$60.00 |
| Time | Status | |
| Retailer | | -\$000.00 |
| | <small>Card ending in 1234</small> | |
| Healthy Foods | | -\$15.00 |
| | <small>\$000.00 [remaining balance]</small> | |
| Vision | | -\$25.00 |
| | <small>\$000.00 [remaining balance]</small> | |
| Time | | |
| Retailer | | -\$000.00 |
| Time | | |
| Retailer | | -\$000.00 |
| Time | | |