

Save time and money with your AmeriHealth Care Card



Over-the-counter (OTC) benefit

You will receive a **quarterly allowance** to spend on eligible OTC health and wellness items at participating retailers, including CVS, Rite Aid, Walmart, Walgreens, and more. Use it to pay for things like cold and allergy medications, first aid supplies, blood pressure cuffs, and vitamins* and minerals.

Your AmeriHealth Care Card is automatically reloaded each quarter (every three months) with your OTC allowance. The balance remaining on the card at the end of a quarter does not carry over to the next quarter if unused. OTC items purchased from non-participating retailers will not be covered.

Quarterly OTC allowances vary by plan. AmeriHealth Medicare Core PPO: **\$50**; AmeriHealth Medicare Enhanced PPO: **\$100**; AmeriHealth Medicare Secure PPO: **\$30**.

Dental/Vision/Hearing (DVH) flex benefit

You will also get an annual allowance of **\$300**, preloaded on your AmeriHealth Care Card, to cover your cost-sharing expenses for covered dental, vision, and hearing benefits. Use it to pay for dental, vision, and hearing services or supplies received from any provider who is a licensed professional for dental, vision, and hearing services or supplies that accepts your AmeriHealth Care Card — including Medicare-covered exams, routine exams, contacts and eyeglasses, hearing aids, dental X-rays, comprehensive dental services, and more.

The DVH Flex allowance is preloaded on the AmeriHealth Care Card. It is a separate wallet from the OTC benefit provided on the same card. Card activation is not required. Any unused balance will not roll over to the next year. Members should retain the card through the expiration date.



Shop at a participating store or from home

In-store: Visit mybenefitscenter.com, use the OTC Network[®] App, or call our Member Help Team for a full list of participating stores.

Online: Shop through the Convey catalog at conveybenefits.com/ah.

By phone: Call **1-855-262-0012** (TTY/TDD: **711**) to place your order with a Convey OTC specialist, Monday through Friday, 8 a.m. to 11 p.m.



This benefit is available to AmeriHealth Medicare Core PPO, AmeriHealth Medicare Enhanced PPO, and AmeriHealth Medicare Secure PPO members.

Frequently asked questions about the AmeriHealth Care Card

Who do I contact for questions about my AmeriHealth Care Card?

To replace a missing card, or ask questions about this benefit, contact our Member Help Team at **1-866-569-5190** (TTY/TDD: **711**).

Please note that on weekends and holidays from April 1 through September 30, your call may be sent to voicemail.

When will I receive my AmeriHealth Care Card?

Your AmeriHealth Care Card is separate from your member ID card. It will be mailed to you within two weeks after your plan effective date.

How do I check my card balance?

Call **1-833-684-8472** (TTY/TDD: **711**), 24/7, visit mybenefitscenter.com, or use the OTC network mobile app.

When are the OTC benefit funds on my AmeriHealth Care Card preloaded?

Your OTC benefit allowance is preloaded quarterly (every three months). Your OTC benefit will be available for use on the first day of each quarter:

January 1, April 1, July 1, and October 1.

Please note: Your quarterly allowance may appear on mybenefitscenter.com or on the mobile app prior to the first day of each new quarter. However, your allowance amounts will not be available for use until the first day of each quarter.

When are the DVH Flex benefit funds on my AmeriHealth Care Card replaced?

Your DVH Flex benefit allowance is reloaded **annually** on **January 1**. Your annual allowance will be available based on your plan effective month.

*These items may be considered dual-purpose. You must speak to your physician before ordering these items.

AmeriHealth offers PPO Medicare Advantage plans with a Medicare contract. Enrollment in AmeriHealth PPO Medicare Advantage plans depends on contract renewal.

AmeriHealth Medicare coverage issued by AmeriHealth Insurance Company of New Jersey.



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